

REPORT FOR: HEALTH AND WELLBEING BOARD

Date of Meeting: 5 July 2018

Subject: **INFORMATION REPORT – Heathwatch Harrow Diabetes Care Report**

Responsible Officer: Ash Verma
Chair, Enterprise Wellness

Exempt: No

Wards affected: All

Enclosures: Diabetes Care Report May 2018

Section 1 – Summary

This report sets out to gain a better understanding of the local resident's experiences of diabetes care and service provision and sets out recommendations to improve the quality of services through better integrated care, structured education around diabetes condition and prevention, with specific focus on young people, parents and teachers and for patients and carers, particularly where English is not their first language.

FOR INFORMATION

Section 2 – Report

The aim of the research was to gain an understanding of patients and service users experience of GP services with in Harrow

Section 3 – Financial Implications

N/A

Section 5 - Equalities implications

Not required

Section 6 – Council Priorities

The Council's vision:

Working Together to Make a Difference for Harrow

The report incorporates the administration's priorities.

- Making a difference for the vulnerable
- Making a difference for communities
- Making a difference for families

STATUTORY OFFICER CLEARANCE (Council and Joint Reports)

Not required

Ward Councillors notified:	NO
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Section 7 - Contact Details and Background Papers

Contact: Mina Kakaiya, Manager Healthwatch Harrow

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Background Papers: Diabetes care Report